

| Additional Charges | Amount | Minimum |
|---|----------------------------|-----------------------------|
| Undelivered/Refused Freight/Storage Charges | | |
| Undeliverable Shipment - Carrier Provided Storage (2.16.a) | \$20.00 per pallet per day | \$20.00/Pt Per Day |
| Undeliverable Shipment - Public Warehouse or Cold Storage (2.16.b) | Applicable tariff rate | |
| Refused, Overage and/or Astray Shipments - Awaiting Disposition (2.15.2.a) | \$84.00/Hour | \$184.00 |
| Refused, Overage and/or Astray Shipments - Return of Entire Shipment (2.15.2.b) | Applicable tariff rate | |
| Refused, Overage and/or Astray Shipments - Return of Partial Shipment (2.15.2.c) | Applicable tariff rate | |
| Multi-Temperature | | |
| Multi-Temperature (2.11.1) | 16% add'l net linehaul | \$70.00 Min \$200.00 Max |
| Cargo Claims | | |
| Claims filed under \$50.00 will not be processed (1.7.1) | | Minimum \$50.00 |

Temperature Control Offering and Responsibility

When the shipper designates a specific temperature requirement in writing, the Carrier will be responsible and liable only to maintain one of the two specific temperature offerings: (1.22.a-c)

- A) **Frozen:** set point -10°F providing an air temperature range of -10°F to 31°F while in transit. (1.22.a)
- B) **Cooler:** set point 33°F providing an air temperature range of 33°F to 38°F while in transit. (1.22.b)

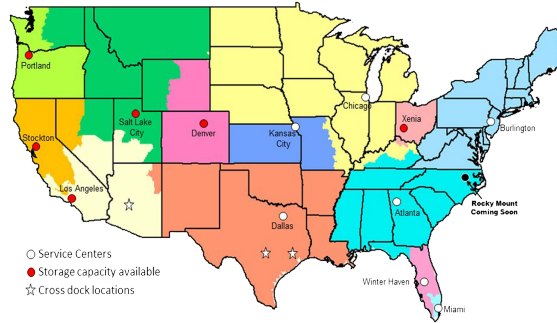
This document is to be used as a reference guide to the General Rules and Charges for Special and Accessorial Services Tariff FRZF 105 in effect on date of shipment and is available upon request or at our website www.ffeinc.com.



Remit to address:
Frozen Food Express
P.O. Box 847576
Dallas, TX 75284-7576

FROZEN FOOD EXPRESS

Service Centers



Frozen Food Express
3400 Stonewell Drive
Lancaster, TX 75134
(800) 569-9200
www.ffeinc.com



Accessorial Rates And Charges Reference Guide



Effective: March 16, 2020

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|--------------------|--------|---------|
|--------------------|--------|---------|

Weight and Freight Inspection Validation

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|----------------------------------|----------------------|---------|
| No Weight on BOL (1.27.2) | \$10.00/per shipment | \$10.00 |
| Verification (1.27.3) | \$10.00/per shipment | \$10.00 |

If description information on bill of lading is reasonably believed incorrect, the carrier will take necessary actions to determine the correct information. When such inspection results in increase of applicable linehaul rate of \$1.00 or more, then a verification fee of \$10.00 applies to shipment.

Loading or Unloading

| | | |
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| Driver Labor (2.1.1.a) | \$52.50/Hour | \$210.00 |
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Lumper Service (2.1.1.b) Pass through charge \$15.00
Proration of the total amount paid to the lumper service based on the weight of each shipment involved.

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| Inside Delivery (2.1.2) | \$3.15/CWT | \$100.00 |
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not adjacent to vehicle

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| Sorting, Segregating, and/or restacking (2.1.3) | \$1.35/CWT | \$75.00 |
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| Labeling (2.1.4.a) | \$2.65/Package | \$37.00 |
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| Liftgate Fee (2.1.5) | \$200.00/Shipment | \$200.00 |
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| Trailer Cleaning (2.1.6) | \$75.00/Trailer | \$75.00 |
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| Dumping (2.1.7.a) | Applicable tariff rate | |
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Blind Shipments Charge

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| Blind Shipments (2.2.1) | \$100.00/Shipment | \$100.00 |
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A written request from third party must be made to and accepted by carrier prior to pickup (2.2.2)

The shipment must be prepaid and section 7 of the BOL cannot be signed (2.2.3)

Carrier will not ensure the confidentiality of the transaction (2.2.4)

Changes in Destination

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| Reconsignment or Diversion of Shipment (2.3.1) | \$100.00 flat charge | \$100.00 |
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| Redelivery (2.3.2) | +applicable tariff rate | \$200.00 |
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applicable tariff rates will be applied for each additional attempt to redeliver any shipment, in addition to \$200.00, which due to no fault of the Carrier, was unable to delivery on the initial attempt.

Consolidation or Distributing Freight

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| Consolidation or Distribution (2.4.1) (2.4.2) | \$1.40/CWT | \$79.00 |
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Detention or Delay of Equipment

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| Detention Charges (2.5.2) | \$20.00/Qtr. Hour | \$40.00 |
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Charges for each shipment will be prorated based on each shipment weight compared to the total weight of all shipments for that particular shipper, load at and/or consignee beyond free time of 2 (two) hours.

Excess Value Charges

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| Excess Value (2.6.1) | \$75.00 per \$100.00 excess valuation | |
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Extra Pickup/Delivery Charges

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| Vehicle Transfer (2.7.1) | \$66.00 | \$66.00 |
| Locations Without Dock (2.7.2) | \$3.15/CWT | \$100.00 |
| Convention Centers (2.7.3) | \$5.25/CWT | \$150.00 |
| Restricted Security Locations (2.7.4) | \$3.15/CWT | \$100.00 |
| Limited Access (2.7.5) | \$3.75/CWT | \$100.00 |

Guaranteed Service Program

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| Guaranteed Service (2.8) | 30% add'l net linehaul | \$105.00 |
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High Cost Service Areas

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| High Cost Service Areas (2.9) | \$3.25/CWT | \$74.00 |
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Excluding those designated with a one (1) which are subject to a flat \$74.00 charge per shipment:

Alabama:

Dauphin Island, AL 36528

California:

Avalon, CA 90704

1Points in Zip Code Areas:

932, 940, 941, 943-949, 951, 954, 959, 960, 961

1Connecticut:

All Points

1Delaware:

All Points

1District of Columbia:

All Points

Florida:

Boca Grande, FL 33921

Captiva, FL 33924

Key West, FL 33036, 33037, 33040, 33043, 33050, 33070

Pensacola Beach, FL 32561

Sanibel, FL 33957

1Maine:

All Points

1Maryland:

All Points

1Massachusetts:

All Points

Michigan:

Drummon Island, MI 49726

1New Hampshire:

All Points

1New Jersey:

All Points

1New York:

All Points

North Carolina:

Orcacoke, NC 27960

1Pennsylvania:

All Points

1Rhode Island:

All Points

South Carolina:

Kiawah Island, SC 29455

Texas:

North Padre Island, TX 78373

1Vermont:

All Points

Washington:

Anderson Island, WA 98303

Bainbridge Island, WA 98110

Blakely Island and Cypress Island WA 98222

Decatur Island, WA 98261

Deer Harbor, WA 98243

Eastsound, WA 98245

Lopez Island, WA 98261

Lummi Island, WA 98262

Olga, WA 98279

Orcas, WA 98280

Point Roberts, WA 98281

San Juan Island, WA 98250

Shaw Island, WA 98286

Stuart Island, WA 98250

Vashon Island, WA 98070

Waldron Island, WA 98297

1West Virginia:

All Points

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Homeland Security Charges

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| Border Crossing (2.10.1) | \$48.00/Shipment | \$48.00 |
| U.S. Customs Bond - Special Handling (2.10.2.a) | \$2.10/CWT | \$105.00 |
| U.S. Customs Bond - High Security (2.10.2.b) | Flat charge per shipment | \$262.50 |
| Export/Import Charges - Additional Day (2.10.3.a) | \$473.00/Day | \$473.00 |
| Direct to Pier (2.10.3.b) | \$105.00 | \$105.00 |

Non-Regular Business Hours (before 4:00 AM & after 7:00 PM)

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| Night Pickup or Delivery (2.12.1) | Flat charge per shipment | \$125.00 |
| Holiday Pickup or Delivery (2.12.2) | Flat charge per shipment | \$200.00 |

Payment of Charges

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|--------------------------------------|-----------------|---------|
| Late Payment Penalty (2.12.1) | \$37.00/Invoice | \$37.00 |
| Return Check Fee (2.12.2) | \$53.00/Check | \$53.00 |

Acceptable Methods of Payment (2.12.3)

Company check, money order, certified check, wire transfer, automated funds transfer (AFT), and payment online.

Extension of Credit (2.12.4)

At the discretion of the carrier, credit may be extended to the party responsible for payment of freight charges for 15 days from freight bill presentation.

Deduction and Offsets (2.12.5)

Deductions and offsets are not allowed.

Additional Collection Cost (2.12.6)

In addition to the penalties for late payment, if the carrier must resort to a collection agency or attorney for collection of the freight charges, the party responsible for payment of freight charges will be assessed attorney fees, court costs, and any other cost associated with or as a result of collection and/or suit.

| Special Charges | Amount | Minimum |
|-----------------|--------|---------|
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| Additional Day Charge (2.13.1) | \$473.00/Day | \$473.00 |
|---------------------------------------|--------------|----------|

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| Pallet Exchange (2.15.2) | \$15.00/Pallet | \$15.00 |
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Same Day Pickup

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| Same Day Pickup requests (2.14) | \$50.00 |
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shipments tendered after 3:00pm for pick up the following business day

Truck Ordered Not Used Charges

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| Truck Ordered Not Used Charge (2.16.1) | Flat charge per occurrence | \$250.00 |
|---|----------------------------|----------|

Cold Chains

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| Cold Chain Request | \$25.00 |
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Cold chains may be requested and provided to shipper