

Additional Charges	Amount	Minimum
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Undelivered/Refused Freight/Storage Charges

Undeliverable Shipment - Carrier Provided Storage (2.16.a)	\$20.00 per pallet per day	\$20.00/Pt Per Day
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Undeliverable Shipment - Public Warehouse or Cold Storage (2.16.b)	Applicable tariff rate	
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Refused, Overage and/or Astry Shipments - Awaiting Disposition (2.15.2.a)	\$84.00/Hour	\$184.00
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Refused, Overage and/or Astry Shipments - Return of Entire Shipment (2.15.2.b)	Applicable tariff rate	
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Refused, Overage and/or Astry Shipments - Return of Partial Shipment (2.15.2.c)	Applicable tariff rate	
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Multi-Temperature

Multi-Temperature (2.11.1)	16% add'l net linehaul	\$70.00 Min \$200.00 Max
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Cargo Claims

	Minimum
Claims filed under \$50.00 will not be processed (1.7.1)	\$50.00

Peak Demand Surcharge

Peak Demand Surcharge (2.18)	15% Surcharge	\$50.00
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be assessed an additional 15%, subject to a \$50.00 minimum, as applicable.

CT, All Points	NJ, All Points
DC, All Points	NY, All Points
DE, All Points	PA, All Points
MA, All Points	RI, All Points
MD, All Points	SC, All Points
ME, All Points	VA, All Points
NC, All Points	VT, All Points
NH, All Points	WV, All Points

This document is to be used as a reference guide to the General Rules and Charges for Special and Accessorial Services Tariff FRZF 105 in effect on date of shipment and is available upon request or at our website www.ffeinc.com.

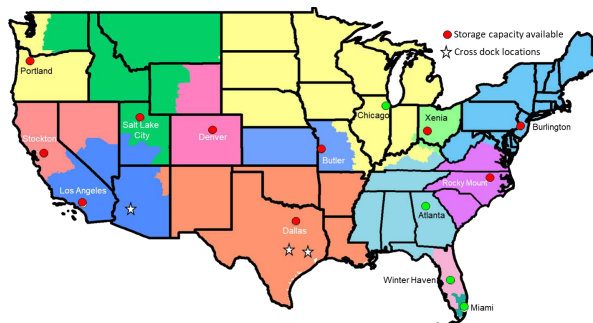


Temperature Control Offering and Responsibility

When the shipper designates a specific temperature requirement in writing, the Carrier will be responsible and liable only to maintain one of the two specific temperature offerings: (1.22.a-c)

A) **Frozen**: set point -10°F providing an air temperature range of -10°F to 31°F while in transit. (1.22.a)

B) **Cooler**: set point 33°F providing an air temperature range of 33°F to 38°F while in transit. (1.22.b)



Remit to address:
Frozen Food Express
P.O. Box 847576
Dallas, TX 75284-7576

Frozen Food Express
3400 Stonewell Drive
Lancaster, TX 75134
(800) 569-9200
www.ffeinc.com



Accessorial Rates And Charges Reference Guide



Effective August 9, 2021

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Weight and Freight Inspection Validation

No Weight on BOL (1.27.2)	\$10.00/per shipment	\$10.00
Verification (1.27.3)	\$10.00/per shipment	\$10.00

If description information on bill of lading is reasonably believed incorrect, the carrier will take necessary actions to determine the correct information. When such inspection results in increase of applicable linehaul rate of \$1.00 or more, then a verification fee of \$10.00 applies to shipment.

Loading or Unloading

Driver Labor (2.1.1.a)	\$52.50/Hour	\$210.00
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Lumper Service (2.1.1.b)	Pass through charge	\$15.00
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Proration of the total amount paid to the lumper service based on the weight of each shipment involved.

Inside Delivery (2.1.2)	\$3.15/CWT	\$100.00
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Sorting, Segregating, and/or restacking (2.1.3)	\$1.35/CWT	\$75.00
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Labeling (2.1.4.a)	\$2.65/Package	\$37.00
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Liftgate Fee (2.1.5)	\$200.00/Shipment	\$200.00
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Trailer Cleaning (2.1.6)	\$75.00/Trailer	\$75.00
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Dumping (2.1.7.a)	Applicable tariff rate	
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Blind Shipments Charge

Blind Shipments (2.2.1)	\$100.00/Shipment	\$100.00
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A written request from third party must be made to and accepted by carrier prior to pickup (2.2.2)

The shipment must be prepaid and section 7 of the BOL cannot be signed (2.2.3)

Carrier will not ensure the confidentiality of the transaction (2.2.4)

Changes in Destination

Reconsignment or Diversion of Shipment (2.3.1)	\$100.00+ Applicable tariff rate	\$100.00
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Redelivery (2.3.2)	+applicable tariff rate	\$200.00
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applicable tariff rates will be applied for each additional attempt to redeliver any shipment, in addition to \$200.00, which due to no fault of the Carrier, was unable to delivery on the initial attempt.

Consolidation or Distributing Freight

Consolidation or Distribution (2.4.1) (2.4.2)	\$1.40/CWT	\$79.00
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Detention or Delay of Equipment

Detention Charges (2.5.2)	\$20.00/Qtr. Hour	\$40.00
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Charges for each shipment will be prorated based on each shipment weight compared to the total weight of all shipments for that particular shipper, load at and/or consignee beyond free time of 2 (two) hours.

Excess Value Charges

Excess Value (2.6.1)	\$75.00 per \$100.00 excess valuation	
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Additional Charges	Amount	Minimum
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Extra Pickup/Delivery Charges

Vehicle Transfer (2.7.1)	\$66.00	\$66.00
Locations Without Dock (2.7.2)	\$3.15/CWT	\$100.00
Convention Centers (2.7.3)	\$5.25/CWT	\$150.00

Restricted Security Locations (2.7.4)	\$3.15/CWT	\$100.00
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Limited Access (2.7.5)	\$3.75/CWT	\$100.00
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Guaranteed Service Program

Guaranteed Service (2.8)	30% add'l net linehaul	\$105.00
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High Cost Service Areas

High Cost Service Areas (2.9)	\$3.25/CWT	\$74.00
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Excluding those designated with a one (1) which are subject to a flat \$74.00 charge per shipment:

Alabama:	Dauphin Island, AL 36528	North Carolina:	Orcas Island, NC 27960
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California:	Avalon, CA 90704	Pennsylvania:	All Points
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Connecticut:	All Points	Rhode Island:	All Points
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Delaware:	All Points	South Carolina:	Kiawah Island, SC 29455
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District of Columbia:	All Points	Texas:	North Padre Island, TX 78373
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Florida:	Boca Grande, FL 33921	Vermont:	All Points
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Georgia:	Captiva, FL 33924	Washington:	Anderson Island, WA 98303
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Illinois:	Key West, FL 33036, 33037, 33040, 33043, 33050, 33070		Bainbridge Island, WA 98110
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Indiana:	Pensacola Beach, FL 32561		Blakely Island and Cypress Island WA 98222
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Iowa:	Sanibel, FL 33957		Decatur Island, WA 98261
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Maine:	All Points		Deer Harbor, WA 98243
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Maryland:	All Points		Eastsound, WA 98245
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Massachusetts:	All Points		Lopez Island, WA 98261
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Michigan:	Drummond Island, MI 49726		Lummi Island, WA 98262
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Minnesota:	All Points		Olga, WA 98279
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Mississippi:	All Points		Orcas, WA 98280
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Missouri:	All Points		Point Roberts, WA 98281
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Montana:	All Points		San Juan Island, WA 98250
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Nebraska:	All Points		Shaw Island, WA 98286
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Nevada:	All Points		Stuart Island, WA 98250
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New Hampshire:	All Points		Vashon Island, WA 98070
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New Jersey:	All Points		Waldron Island, WA 98297
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New Mexico:	All Points		All Points
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New York:	All Points		
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Additional Charges	Amount	Minimum
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Homeland Security Charges

Border Crossing (2.10.1)	\$48.00/Shipment	\$48.00
U.S. Customs Bond - Special Handling (2.10.2.a)	\$2.10/CWT	\$105.00

U.S. Customs Bond - High Security (2.10.2.b)	Flat charge per shipment	\$262.50
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Export/Import Charges - Additional Day (2.10.3.a)	\$473.00/Day	\$473.00
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Direct to Pier (2.10.3.b)	\$105.00	\$105.00
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Non-Regular Business Hours (before 4:00 AM & after 7:00 PM)

Night Pickup or Delivery (2.12.1)	Flat charge per shipment	\$125.00
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Holiday Pickup or Delivery (2.12.2)	Flat charge per shipment	\$200.00
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Payment of Charges

Late Payment Penalty (2.12.1)	\$37.00/Invoice	\$37.00
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Return Check Fee (2.12.2)	\$53.00/Check	\$53.00
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Acceptable Methods of Payment (2.12.3)

Company check, money order, certified check, wire transfer, automated funds transfer (AFT), and payment online.

Extension of Credit (2.12.4)

At the discretion of the carrier, credit may be extended to the party responsible for payment of freight charges for 15 days from freight bill presentation.

Deduction and Offsets (2.12.5)

Deductions and offsets are not allowed.

Additional Collection Cost (2.12.6)

In addition to the penalties for late payment, if the carrier must resort to a collection agency or attorney for collection of the freight charges, the party responsible for payment of freight charges will be assessed attorney fees, court costs, and any other cost associated with or as a result of collection and/or suit.

Special Charges	Amount	Minimum
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Additional Day Charge (2.13.1)	\$473.00/Day	\$473.00
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Pallet Exchange (2.15.2)	\$15.00/Pallet	\$15.00
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Same Day Pickup

Same Day Pickup requests (2.14)		\$50.00
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shipments tendered after 3:00pm for pick up the following business day

Truck Ordered Not Used Charges

Truck Ordered Not Used Charge (2.16.1)	Flat charge per occurrence	\$250.00
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Cold Chains

Cold Chain Request		\$25.00
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Cold chains may be requested and provided to shipper